

Indicator	Tolerance	Performance		Target	Latest Performance	Judgement		Direction of Travel		Commentary
		2007-08	2008-09	2009-10		September	December	September	December	
Citizen										
NI 3 – civic participation	Bigger is better		16%	17.5% (2010-11)		3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 17.5%. Work is progressing in line with the action plan.
NI 6 – participation in regular volunteering (LAA)	Bigger is better		29%	32.5% (2010-11)		3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 32.5%. Work is progressing in line with the action plan.
NI 155 – number of affordable homes delivered (LAA)	Bigger is better	141	208	165 (to December) 220 (year-end)	164 (December)	1	2	▼	▼	Although outturn has improved markedly since quarter 2 and planned activity is taking place, the target is still unlikely to be achieved due to the lack of funding available from the HCA (and the increased demand in requests), developers' reluctance to build on sites and the refusal of planning applications delaying start on site.
Service										
NI 9 – use of libraries (LAA)	Bigger is better		47.90%	51% (2010-11)	42.8% (to November)	3	1	n/a	n/a	Although work is progressing in line with the action plan, interim results from the Active People 3 Survey have recently been released and show that performance has fallen from previous levels and is not on track to achieve the LAA targets. Over the period visits to libraries have increased. However, this indicator is derived from a national telephone survey of adults only and measures their use of the library service, which includes visits to libraries as well as other services, such as those available on-line.
NI 11 – engagement in the arts (LAA)	Bigger is better		46.40%	49.5% (2010-11)	46.3% (to November)	3	2	n/a	n/a	A meeting with the IDeA LAA Improvement Strategy and Culture and Sport Strategic Dialogues in January will look at the delivery plans, and consider how improvements can be made.
Partnership										
NI 4 – influencing decisions in the locality (LAA)	Bigger is better		28.80%	32.3% (2010-11)		3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 32.3%. Work is progressing in line with the action plan.
Statutory										
NI 1 - % of people who believe people from different backgrounds get on well together (LAA)	Bigger is better		75.90%	79.4% (2010-11)		3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 79.4%. Work is progressing in line with the action plan.
NI 156 – households in temporary accommodation (LAA)	Smaller is better	109	98	82	97 (December)	1	1	▼	▲	The position in respect of NI 156 has significantly improved since the end of Quarter 2 and if current activity continues then it is envisaged that the target will be met. However, despite the improvement, performance to the end of December was still more than 5% behind target.

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Local – % of people who find access to services difficult: Local shop Advice provision Public transport facility Cultural / recreational facility	Smaller is better									Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011. Work is progressing in line with the action plan.	
a) Local shop			12%	11% (2010-11)		3	3	n/a	n/a		
b) Advice provision				18%	16% (2010-11)		3	3	n/a		n/a
c) Public transport facility				21%	21% (2010-11)		3	3	n/a		n/a
d) Cultural / recreational facility				21%	19% (2010-11)		3	3	n/a		n/a